

# Sun Cluster Healthcheck - CTL-SUN-CONF-HCHEC



This service is aimed at customers who **require confidence in the health and configuration of their existing Sun Cluster environment**

## Key benefits:

- Assess confidence in an existing Sun Cluster installation
- Sun Cluster configuration reviewed against latest support information and any issues identified
- Hardware configuration reviewed and any areas for improvement identified where possible
- Audit is carried out by fully trained and skilled consultants who are experienced with the full Sun Cluster product set
- All software revisions, patches and firmware versions verified against latest updates and any areas of concern highlighted
- A written report highlighting all findings and any recommended remedial action.

This service delivers a comprehensive audit of a single two-node Sun Cluster environment. A formal report, delivered on completion of the audit, details all findings and lists recommended actions to address any specific areas of concern.

The audit is performed by a skilled technical consultant who has significant experience of implementing Sun Cluster and in performing ongoing work on many different types of highly available clustered environments.

This service is of particular benefit to customers who:

- Are unsure whether their existing cluster is functioning correctly and need confidence that it will behave as expected under certain failure conditions
- Have had a number of changes made to their cluster and need to know that it is still capable of meeting their needs
- Are experiencing problems with their cluster and need to understand what is wrong and how best to address these problems.

Additional services can be provided to integrate additional applications into an existing cluster or, for example, to implement new clusters and deliver design workshops.

**Service scope**

The service comprises an on-site audit of the Sun Cluster environment and configuration and a formal report which is completed off-site on completion of the audit.

The audit itself lasts for a maximum of one day and does not include any disruptive activities. The complete service is delivered in approximately three to four working days.

**Deliverables:**

- Execution of the Sun Cluster configuration audit
- Healthcheck Report detailing all audit findings and recommendations
- Optional final meeting with the customer to review the Healthcheck Report
- Optional proposal to address specific areas of concern.

**The above services are delivered during normal business hours (9am – 5.30pm) Monday – Friday, excluding bank holidays.**

**Exclusions:**

- Any Sun Cluster installation or configuration activities
- Any failover testing or other disruptive activities, including remedial work required to address issues identified during the healthcheck.

**Additional services:**

Additional cluster services provided are:

- Sun Cluster Design Workshop  
CTL-SUN-CONF-DW
- Sun Cluster Design and Implementation Service (fully project-managed service)  
CTL-SUN-CONF-DIS
- Sun Cluster Basic Installation  
CTL-SUN-CONF-CLUS
- Sun Cluster Basic+ Installation  
CTL-SUN-CONF-CLUS+
- Sun Cluster Standard Application Integration Service  
CTL-SUN-CONF-STAIS
- Sun Cluster Bespoke Application Integration Service  
CTL-SUN-CONF-BAIS.

**Don't forget, we can also provide product training on request.**