

Sun M4000/M5000 Installation - CTL-SUN-INST-MxKx



This service is for the installation of M4000/M5000 servers to a power connected state

The service includes the installation of M4000/M5000 servers within one specified location. A bespoke service to include a greater number of servers at multiple locations is also available on request.

Key benefits:

- Installations carried out by our experienced installation teams
- Adherence to both vendor and customer standards
- Provision of Genie lifts to prevent injury to personnel and damage to systems.

These are large, heavy servers that require specialised lifting equipment for safe installation into correctly sized racks. We consider it essential to check suitability and access before installation. Avnet therefore strongly recommend the optional site survey element of this service.

This service provides for the installation of up to four M4000/M5000 servers into both Sun and third party racking that supports the Sun rack mount kits. The service includes the physical racking and connection of power to the M-Series servers.

The racking is performed by our skilled installation teams who use Genie lifts to prevent both personal injury and damage to the servers.

This service is of particular benefit to customers who:

- Are not familiar with vendor standards
- Do not possess Genie lifts required for the safe installation of M4000/M5000 servers
- May not have the technical skills or sufficiently skilled resource available to install M4000/M5000 servers themselves
- Wish to de-risk the installation of their systems.

Service scope

The service commences with a call to discuss the requirements and to identify the installation location. It may also be used by customers to aid their own installation preparation. Successful installation is verified by the customer's onsite contact or representative.

Delivery of the installation service takes approximately one working day. Bespoke services, allowing for a greater number of servers across multiple locations, will take longer to deliver.

Deliverables:

- Installation of up to four M-Series servers in one location
- Completed Installation Acceptance certificate.

Exclusions:

- Installations at multiple locations - available as a bespoke service
- Domain configuration and Service Processor configuration - available in the M4000/M5000 installation and configuration service
- Hardware firmware patching
- Solaris installation and patching - available in the M4000/M5000 installation and configuration service
- Boot disk mirroring - available in the M4000/M5000 installation and configuration service
- Network configuration - available in the M4000/M5000 configuration service
- Solaris 10 container(s) configuration - available as a bespoke service
- Connection and configuration of external storage - available via additional service(s).

Service detail**Part number description:**

CTL-SUN-INST-MxK1 - M4000/M5000 Installation Service (one server)

CTL-SUN-INST-MxK2 - M4000/M5000 Installation Service (two servers)

CTL-SUN-INST-MxK4 - M4000/M5000 Installation Service (up to four servers)

Additional services:

- M4000/M5000 installation and configuration service includes full configuration of the M4000/M5000 platform including dynamic domains, Solaris 10 installation and system patching
CTL-SUN-CONF-MxKx
- Pre-installation site survey – optional fixed price service to ensure correct racking is available and checks physical access for lifting equipment and delivery where appropriate
CTL-SUN-SITE-Mx000
- SAN design, SAN implementation and Volume manager implementation services
- Managed and non-managed relocation services to relocate a number of critical and non-critical systems between multiple locations
- A range of other standard and bespoke services, including Solaris containers, to meet specific customer requirements.

The above services are delivered during normal business hours (9am – 5.30pm) Monday – Friday, excluding bank holidays.

Customer responsibilities:

- Provide at least one technical contact with system administration responsibilities and appropriate system/information access privileges, to perform this service
- Make appropriate system maintenance window(s) available for Avnet, as needed to prepare equipment
- Provide access to the customer's systems and networks as necessary to perform the services during normal business hours
- Provide support for technical support teams for all vendors and third parties as necessary
- Verify the equipment location (work site) is prepared to perform the engagement services.

Don't forget, we can also provide product training on request.