

Sun Cisco, McData, Brocade and Qlogic Switch Implementation - CTL-SUN-INST-SW



One of the primary causes of system failure during the early stages of the product lifecycle is improper **installation and configuration**

Let our trained engineers implement your new Sun Cisco, McData, Brocade or Qlogic switches. This enables your IT staff to stay focused on what's most important to your business and helps to ensure the early stage of the product lifecycle goes smoothly.

Installation services process – activities and deliverables:

- Site audit (via telephone)
 - Review existing environment and installation requirements
- Installation planning (via telephone)
 - Plan and confirm schedule along with resources with customer
 - Plan and confirm delivery along with installation dates
 - Create installation related documentation (if required)
- System installation specification
 - Plan and confirm switch setup requirements with customer
- Confirm customer acceptance criteria (verification testing)
- Statement of installation
 - Verify supported configuration
- Installation and customisation of Sun switches
 - Review packing list to ensure all components are present
 - Install and configure switch, to include
 - Rack mounting of switch(es)
 - Connection of cabling to server and to storage Array(s)
 - Installation of management software
 - Zoning and port assignment
 - IP/domain addresses assignments
 - Install Fibre Channel Host Bus Adaptors on servers and patch (if applicable)
 - Configure access on Sun servers to relevant targets
- Installation verification
 - Verify that OS can see target devices. Verify connectivity, LUN and failover testing

- System turnover
 - Installation review and customer sign off
 - Provide System Reference documentation (if requested).

The above services are delivered during normal business hours (9am – 5.30pm) Monday – Friday, excluding bank holidays.

Customer responsibilities:

- Provide at least one technical contact with system administration responsibilities and appropriate system/information access privileges, to perform this service
- Make appropriate system maintenance window(s) available for Avnet, as needed to prepare equipment
- Provide access to the customer's systems and networks as necessary to perform the services during normal business hours
- Provide support for technical support teams for all vendors and third parties as necessary
- Verify the equipment location (work site) is prepared to perform the engagement services.

Don't forget, we can also provide product training on request.