

Empower Hospitality workers to deliver **better** service

Avnet and Motorola Hospitality Solutions



WIRELESS & MOBILITY

Transforming Hospitality

Avnet – Your Partner for Success

With more than 50 years of industry expertise, Avnet Technology Solutions is a global value-added distributor of enterprise computing products, software and services. With sales divisions focusing on specific market segments and a strategy enabling an exceptional level of attention to the needs of its customers and suppliers, Avnet's comprehensive range of products and services are designed to help its partners provide the right solutions to their customers.

Established relationships with emerging market innovators and industry-leading technology providers such as Motorola enables Avnet to offer future proof value added mobility solutions.

Full Service & Solutions

Avnet is committed to helping its partners to identify and maximise the potential of each and every opportunity, so you can rely on Avnet to deliver the services that will add real value to your business.

- Technical Support
- Financial Solutions
- Certification & Accreditation
- Partnering
- First Class Customer Care
- Logistics
- Sales & Business Development
- Professional & Integration Services
- Marketing
- Software

Avnet knows that the key to success for customers involved within the hospitality industry is the ability to be able to provide a consistently high level of service, time after time in order to retain customers and maximise revenues.

More and more, hospitality leaders recognise the need to align technology with clear business objectives, for example better service, improved guest marketing, employee training and continually meeting ever growing customer expectations. Whether your customers are involved in the restaurant or hotel business, event management, catering or resort locations, a hospitality solution from Avnet will help you give your customers the mobility solution they need.

Solutions for Every Hospitality Application

Help your end users to revolutionise the guest experience with a mobile computing solution from Avnet and Motorola. From food order taking, housekeeping, and asset tracking through to mobile check-in, food safety, ticketing and facilities management, Avnet provides resellers with the right mobility tools allowing you to offer customers a solution that will increase staff efficiency and productivity.

Datamax O'Neil Label Printing

Avnet provides a complete range of Datamax O'Neil mobile and desktop printing solutions for hospitality. These lightweight, streamlined and ergonomic printers are ideal for a wide variety of applications in hotels, restaurants and at events including tableside ordering and receipt printing for mobile POS, queue busting and admission ticket printing.





Motorola and Avnet – Mobilising Hospitality

As a world-class manufacturer of mobile devices, Motorola produces some of the most durable, stable and proven hardware available on the market today. The versatility of its leading range of integrated voice and data mobile computing products allows hospitality workers to capture and exchange information at the touch of a button, whether taking orders at the table in a busy restaurant or checking tickets at a stadium concert.

Avnet provides the full range of Motorola mobile computers, scanners and wireless infrastructure, enabling you to offer your customers a complete Motorola solution which will streamline business processes and allow more tasks to be completed in less time.

Together with Avnet and Motorola, deliver managed mobility to improve service and efficiency, for example:

Managers on the move	Give managers the ability to work in customer facing environments, where they are best able to supervise operations. With a mobile computer, managers can remain in touch with their teams at all times to quickly and easily delegate tasks.
Facilities management on the job	Allow maintenance workers to fill in forms on-the-move, eliminating paper based processes and enabling real-time visibility of jobs in progress with a full audit trail for each activity undertaken.
Tracking mobile assets	Automate asset tracking procedures to save time and improve accuracy. Using barcode technology staff can simply scan each item and enter information about the location or condition of the product saving time and improving workforce productivity.
Mobile housekeeping	Keep in touch with housekeeping staff at all times to ensure the highest possible service levels in the quickest possible time and improve turnaround times on rooms.
Mobile check-in	Expand the check-in desk to welcome guests in the lobby allowing queues to be eliminated and improving the customer experience upon arrival.
The 'mobile' concierge	Free the concierge from their desk, whilst ensuring that they still have access to the hotel's system and allow them to do what they do best – customer service.
Transparent inventory management	Streamline inventory management and have instant visibility of all your supplies to ensure that your customers have what they need when they need it.
Real-time tableside ordering and payment	Reduce waiting time and improve customer service by allowing your servers/waiters to take both orders and payments at the table. Mobile computers eliminate the need for pen and paper, improving productivity and reducing risk of error.
Food safety	Easily and cost-effectively adhere to restaurant and government regulations. A mobile computer with a wired or wireless digital temperature probe provides a complete audit trail of the temperature taken, employee name, date and time of temperature recording.
Secure efficient ticket systems	A quick scan of the barcode on the ticket validates ticket authenticity, protecting revenues as well as adding a level of security by ensuring that only authorised attendees are granted access. Eliminating the need for employees to physically examine tickets improves throughput at admission gates and reduces wait times for a better customer experience.
Wireless hot spotting	Using the same wireless LAN that provides mobile communications between employees, customers can be given an additional benefit of wireless Internet access.

Avnet Technology Solutions

products and solutions

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