

# Veritas Storage Foundation HA Healthcheck Service ATS-SMT-SFHA-HCHEC



This service is aimed at customers who require confidence in the health and configuration of their existing Veritas Storage Foundation HA environment. This service delivers a comprehensive audit of a single 2-node Veritas Storage Foundation HA environment. A formal report details all findings and recommends actions to address any specific areas of concern.

## Key Benefits

- Assess confidence in an existing Veritas Storage Foundation HA installation.
- Veritas Storage Foundation HA configuration reviewed against latest support information, and any issues identified.
- Hardware configuration reviewed and any areas for improvement identified where possible.
- Healthcheck is carried out by fully trained and skilled consultants who are experienced with the full Veritas Storage Foundation HA product set.
- All software revisions, patches and firmware versions verified against latest updates and any areas of concern highlighted.
- A written report is delivered, highlighting all findings and any recommended remedial action.

This service is of particular benefit to customers who:

- Are unsure whether their existing cluster is functioning correctly, and need confidence that it will behave as expected under certain failure conditions.
- Have had a number of changes made to their cluster,

and need to know that it is still capable of meeting their needs.

- Are experiencing problems with their cluster, and need to understand what is wrong and how best to address those problems.

Additional services can also be provided to deliver new Veritas Storage Foundation HA implementations and, for example, the integration of additional applications into an existing Veritas Storage Foundation HA cluster.

## Service Scope

The service comprises an on-site audit of the Veritas Storage Foundation HA environment and configuration, and a formal written report which is completed off-site on completion of the audit.

This service covers Veritas Storage Foundation HA environments based on the Oracle Solaris, RedHat

Enterprise Linux and IBM AIX operating systems.  
The on-site audit lasts for a maximum of one day, and does not include any disruptive activities.

The complete service is delivered in approximately 3-4 working days.

#### Deliverables

- Execution of the Veritas Storage Foundation HA configuration on-site audit by a skilled technical consultant who has extensive experience of Veritas Storage Foundation HA, and of many different types of highly available clustered environments.
- Detailed Healthcheck Report of all audit findings and recommendations.
- Optional final meeting with the customer to review the Healthcheck Report.
- Optional proposal to address specific areas of concern.

**The above services are delivered during normal business hours (9am-5.30pm) Monday-Friday, excluding Bank Holidays.**

#### Exclusions

- Any Veritas Storage Foundation HA installation or configuration activities.
- Any failover testing or other disruptive activities, including remedial work required to address issues identified during the healthcheck.

#### Additional Services

Veritas Storage Foundation HA complementary services provided are listed below:

- ATS-SMT-SFHA-WSHOP  
Veritas Storage Foundation HA Workshop
- ATS-SMT-SFHA-DS  
Veritas Storage Foundation HA Design Service
- ATS-SMT-SFHA-IMPL  
Veritas Storage Foundation HA Implementation Service
- ATS-SMT-SFHA-STAIS  
Veritas Storage Foundation HA Standard Application Integration Service
- ATS-SMT-SFHA-BAIS  
Veritas Storage Foundation HA Bespoke Application Integration Service
- ATS-SMT-SFHA-FULL  
Veritas Storage Foundation HA Design & Implementation Service