

Veritas Storage Foundation HA Workshop ATS-SMT-SFHA-WSHOP



This workshop is intended for customers who wish to **evaluate the options for a Veritas Storage Foundation HA cluster implementation**, or who wish to become more familiar with the technology in order to determine its suitability for their requirements.

Key Benefits

- Customers fully understand all options prior to any subsequent Veritas Storage Foundation HA implementation.
- Provides confidence that clustering will meet known requirements.
- Ensures a smoother implementation of a new Veritas Storage Foundation HA environment into an existing production infrastructure.
- Minimises the commercial and technical risk of any subsequent cluster installation.
- A written report is delivered highlighting all areas discussed and detailing options where appropriate.

This workshop is of particular benefit to customers who:

- Are planning to implement Veritas Storage Foundation HA on either new or existing systems, but are not sufficiently familiar with the technology.
- Are unsure whether a proposed Veritas Storage Foundation HA configuration will meet their requirements, or perhaps are even unsure exactly what their availability requirements are.

Key customer technical and support staff are invited to attend and participate in the workshop.

Additional services can also be provided to deliver new Veritas Storage Foundation HA implementations and, for example, the integration of additional applications into an existing Veritas Storage Foundation HA cluster.

Service Scope

The service comprises an on-site workshop, lasting a maximum of one day, and a formal report which is completed off-site on completion of the workshop.

The workshop itself lasts for a maximum of one day and the complete service is delivered in approximately 3-4 working days.

This service covers proposed Veritas Storage Foundation HA environments based on the Oracle Solaris, RedHat Enterprise Linux and IBM AIX operating systems.

Deliverables

- Workshop-based evaluation of a planned Veritas Storage Foundation HA environment, consisting of 2 cluster nodes and up to 2 shared storage subsystems.
- Workshop facilitated by a project manager and one or more skilled technical consultants who have extensive experience of implementing Veritas Storage Foundation HA clustered environments.
- Preparation, facilitation, and execution of the workshop.
- Comprehensive report, delivered after the completion of the workshop, detailing all areas discussed during the workshop, and including a list of follow-up actions, issues, and risks identified with the planned implementation.
- Optional final meeting with the customer to review the Workshop Report.
- Optional proposal to implement the evaluated Veritas Storage Foundation HA environment.

The above services are delivered during normal business hours (9am-5.30pm) Monday-Friday, excluding Bank Holidays.

Exclusions

- Any Veritas Storage Foundation HA installation or configuration activities.

Additional Services

Veritas Storage Foundation HA complementary services provided are listed below:

- ATS-SMT-SFHA-HCHECK
Veritas Storage Foundation HA Healthcheck
- ATS-SMT-SFHA-DS
Veritas Storage Foundation HA Design Service
- ATS-SMT-SFHA-IMPL
Veritas Storage Foundation HA Implementation Service
- ATS-SMT-SFHA-STAIS
Veritas Storage Foundation HA Standard Application Integration Service
- ATS-SMT-SFHA-BAIS
Veritas Storage Foundation HA Bespoke Application Integration Service
- ATS-SMT-SFHA-FULL
Veritas Storage Foundation HA Design & Implementation Service